

COMPANY  
PORTFOLIO

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ALECAT  
FACILITY SERVICES

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# BRAND STORY

ALECAT is the Corporate Catering arm of CANDY®, transmitting its values of “Quality Food”, into the industry of mass production.

ALECAT stands for Corporate Food served with Excellence and Quality. It was founded in 2010 in Beirut Lebanon. Backed by the history of CANDY Catering, Pastry, and Bakery.

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## IT ALL STARTED IN 1958

Shahid Abou Samra laid the foundations for ALECAT by starting a pastry business from the small kitchen of his parents’ house in Dhour Chweir, his home village in Lebanon.

In 1961, he opened his first boutique and in 1963 the Brand “Candy” appeared for the first time with second Boutique in Hamra street in Beirut.

In 1976, with the 3rd brand in Jal Ed Dib, “Candy” started offering catering services that were exclusive till then to hotels.

In fact, “Candy” initiated the remote catering services in Lebanon ever since, and its achievements are taught at hospitality schools today citing “Candy” as the father catering in Lebanon.

Branches followed with the years and achievements accumulated from catering to the presidential palace in Lebanon to major events and weddings in Lebanon, Syria, Saudi Arabia, UAE, Qatar, and Bahrain.

# 01

# MEET OUR PEOPLE



**Hicham Bousamra**  
**CEO Holding**  
Executive MBA  
University of Sunderland  
UK



**Walid Abusamra**  
**CEO ALECAT**  
**GM Kuwait**  
Hospitality Mgmt.  
Les Roches University  
Switzerland



**Bachar Al Chemaly**  
**GM Lebanon**  
Electrical Engineering  
Lebanese University



**Ibrahim Najjar**  
**GM Saudi & Iraq**  
Mechanical Engineering  
AUB University Beirut



**Ali Ashur**  
**Contracts Manager**  
Masters Civil Engineering  
Cleveland State  
University



**Nicolas Hanna**  
**Chief Financial Officer**  
BS Finance & Banking  
USJ University Beirut



**Sevan Habechian**  
**Regional HR Mngr**  
Bachelor of Arts  
USEK University  
Lebanon



**Giovanni Sebaste**  
**Corporate Chef**  
Apolf Institute Pavia  
Italy



**Joel Penaranda**  
**Regional QHSE**  
BS Public Health  
University of the  
Phillippines, Manilla

# CORPORATE SOCIAL RESPONSIBILITY



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## OUR COMMITMENT

ALECAT Group offers eligible employees in the region Parental and Care Leave and Life Insurance Benefit, ensuring personal, financial, and family well-being.

The program sets minimum standards for essential benefits, including Life Insurance Benefit, providing dependents with a 1-year base salary, and Parental and Care Leave for caring for children and dependents.



# OUR BUSINESS ETHICS

## LOYALTY

We place trust at the heart of our relationships with both clients and employees.

## RESPECT OF PEOPLE

We value respect, dignity and consideration for all people regardless of their background, age, gender, beliefs and life choices.

## TRANSPARENCY

We ensure that our customers employees and shareholders are informed accurately and clearly about our products and services.

## BUSINESS INTEGRITY

We condemn all practices that are not based on honesty, integrity and fairness.



# IMPACT ON COMMUNITIES

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We have increased volunteering days that colleagues can take from one to three days from August 2022, with one of those days designed to be a team-based volunteering opportunity.

We have supported colleagues in finding opportunities by maintaining a log of volunteering opportunities and sharing blogs from volunteers to inspire others.

We have appointed 4 CSR champions across all 4 directorates as willing and passionate volunteers to gather ideas, raise awareness and report CSR information back to their directorates.

We have been working in support of several Lebanon-based charity working towards a world without hunger, as our corporate charity this year. We have raised funds through cake sales and have donation points for collecting supplies at our sites.





# IMPACT ON ENVIRONMENT

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ALECAT is committed to protecting the planet and supporting global sustainability efforts. Working with a CSR consultancy, they aim to achieve Net Zero emissions by 2040, enhancing their strategy and advancing their goal.

## CARBON EMISSIONS

Collaborate on reducing carbon footprint through staff briefings, directorate meetings, and intranet, promoting hybrid contracts, digital collaborative solutions, and cycle to work schemes

## REDUCING WASTE

Our commitment to waste reduction includes reducing waste generation, minimizing landfill waste, promoting reuse and recycling, and collaborating with suppliers and stakeholders to minimize environmental impact.





# FOOD SERVICES

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We serve quality food services to big companies in the oil & gas sector and the construction sector, in addition to hospitals, schools, universities and a range of other organizations.



## On-site dining

Food is our heritage, we provide a daily canteen service of breakfast lunch and dinner in addition to midnight meals and beverages, snacks & desserts.

Our regional expertise and broad range of services allows us to bring inspiring on-site dining solutions to thousands of clients. Our menus include sustainable recipes, fresh and healthy ingredients, with a wide range of delicious options.

## Remote dining

We provide solutions for every type of company, including those without restaurant facilities and remote workers. Our flexible solutions give our guests the food they want, where and when they want.

# 03

# SUSTAINABILITY IN OUR KITCHENS

## in three moves

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### SMART sourcing

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By sourcing more local and seasonal produce, we continue to reduce our environmental impact and contribute to the community around our client sites.

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### Eating Healthy and for good

Our chefs create a range of delicious sustainable options to lower the carbon footprint of daily menus and provide more nutrient-rich, flavorful dishes. When it comes to eating healthier, you shouldn't have to sacrifice taste. Our nutritionists play a critical role in ensuring the meals we serve satisfy our guests' preferences and make healthy choices. They help us create healthy, balanced meals adapted to guests' lifestyles and the diversity of their tastes.

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### Eating Reducing food waste

Our chefs are also reducing food waste through efficient planning, culinary creativity and innovative cooking methods. This is by developing recipes that use the whole ingredient and thinking about food holistically.

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# CATERING GUIDELINES

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**HACCP** standards in the kitchen & other areas of operations.

**Deficiency prevention system** by monitoring and controlling all aspects of the operations.

**Control and measure the performance** by maintaining records.

Inspection system covering the physical aspects of the catering areas and work methods.

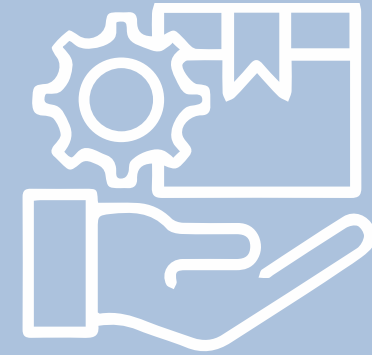
**Quality standards** in terms of food and service are set in our operations manual procedures.

**Training & implementation** of operations procedures.



# FACILITY MANAGEMENT

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Our services are carefully designed with industry best practice to help our clients optimize their assets, while giving consumers and employees confidence that their health, safety and welfare is a priority.

## **OUR EXPERTISE EXTENDS TO** A WHOLE RANGE OF FACILITY SERVICES:

- 1 Space Planning for camps and work sites
- 2 Supply of Furniture & Fittings
- 3 Front of House Services
- 4 Cleaning & Deep Cleaning,
- 5 Housekeeping & Laundry
- 6 Waste management
- 7 Pest control



## SPACE PLANNING & MANAGING

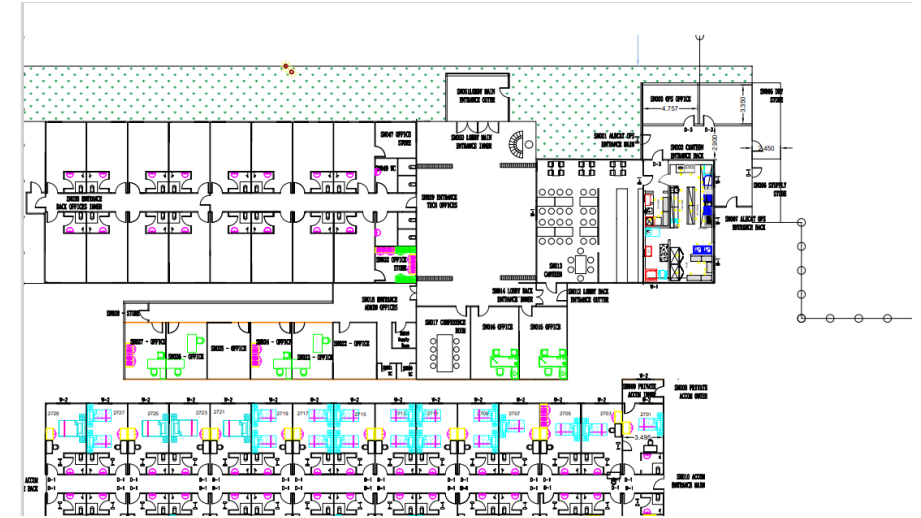
ALECAT Space Planning Services include planning, organizing, and managing the site or camp, while ensuring that it delivers the expected results on time, on budget, and within scope.

## FURNITURES & FITTINGS

The supply of furniture and amenities for Offices Buildings or Accommodation include but not limited to desks, chairs, computers, printers, projection screens, beds, couches, TV, tables, closets, toiletries etc...

## FRONT OF HOUSE & SECURITY

- 1 Entry and welcome Security Guards
- 2 Protection of staff, assets, and visitors.
- 3 Information and direction.
- 4 Waiting and meeting area.



# CLEANING & DEEP CLEANING

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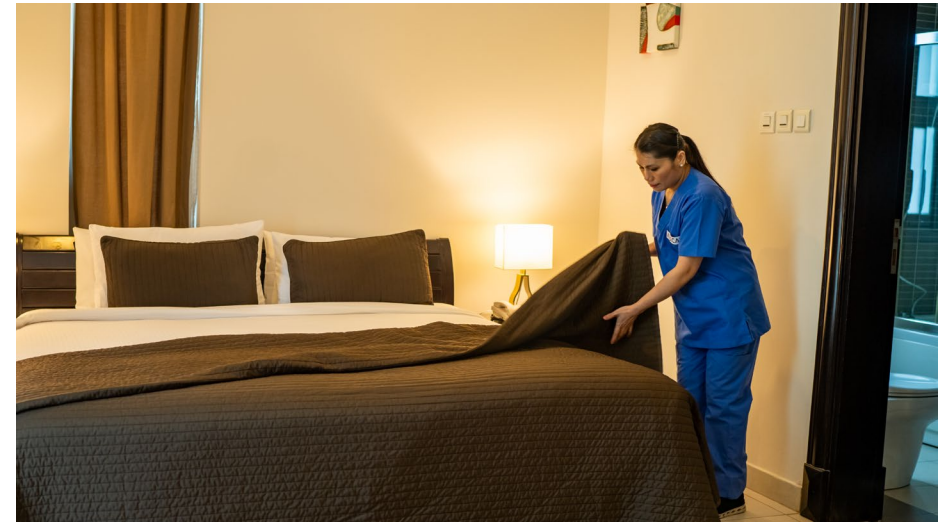
The well-being and health of our clients and our own teams drive our relentless focus on hygiene. Whether it's our deep cleaning and disinfection services or our regular cleaning, our integrated facilities management is designed to create healthy spaces that protect the health, safety, and welfare of your stakeholders.



# HOUSEKEEPING & LAUNDRY

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ALECAT provides Housekeeping services for all the facilities including Offices, Accommodation Rooms and Sites' Center Hubs. Our Laundry Service covers both uniforms and personal clothing.





# WASTE MANAGEMENT & COLLECTIONS

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We understand the importance of managing and disposing of waste in a safe, efficient, and cost-effective manner. We offer customized regularly scheduled waste collection services to businesses of all sizes. Our experienced team is dedicated to providing reliable and tailored solutions that best meet your needs. We provide comprehensive waste management services which include sewage removal.

We can provide scheduled collections

**Daily, Bi-weekly, Weekly, Fortnightly, Monthly**

We strive to adhere to the highest standards when it comes to managing your business's waste efficiently and responsibly.

ALECAT Waste Management has experience in ensuring all materials are disposed of safely in accordance with environmental regulations, allowing you to rest assured your business is operating within the legal guidelines.



# PEST CONTROL

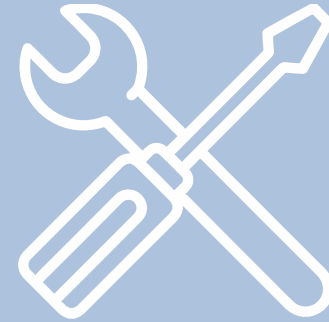
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- 1 100% insects and rodent control
- 2 Unlimited free call backs for yearly contracts
- 3 Emergency attendance
- 4 Qualified experts
- 5 Customer centric approach
- 6 Human and environmentally safe techniques

# MAINTENANCE

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When it comes to the building fabric and the assets that are critical to supporting day-to-day operations, You can count on our Maintenance Service which, through digital platforms, site management tools and the expertise of our technical service teams, can ensure that your assets are effectively maintained, and their lifecycle and performance are maximized.



Whether it is a Preventive, Corrective or Protective, ALECAT highly skilled trades people and technicians deliver personalized and planned maintenance services for sites and commercial properties.

Building maintenance

Technical maintenance

Grounds maintenance

# 05



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## Building Maintenance

We customize our maintenance plan to fit your requirements.

Our scope include the interior and exterior civil works such as:

- Flooring & walls
  - Ceilings & roofs
  - Fixtures
  - Plumbing
  - Electrical
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## Technical Maintenance

- Water Systems
  - HVAC
  - Fire Prevention
  - CCTV & Surveillance
  - Automated Access
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## Grounds Maintenance

- Pruning
  - Landscaping
  - Mowing
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# SECURITY

ALECAT provides comprehensive internal & external security services for our clients. Our services encompass all security needs, from securing accommodations and site perimeters to addressing any specific security requests within or outside the designated areas.

ALECAT maintains and deploys a highly trained and experienced team of security personnel equipped with **advanced surveillance systems** and **rigorous security protocols** to ensure the safety and protection of our clients and their assets.



# LOCATIONS

**LEBANON**

Beirut - 419 Jal Ed dib Highway  
+961 3 392 555



**SAUDI ARABIA**

Riyadh - Al Sulimaniyah, 521 Turki Ibn Abdullah str.  
+966 55 582 0368



**KUWAIT**

Kuwait City - Burj Al Tujjar, Mirqab,  
13 Abdulaziz Al Sager str.  
+965 9977 1295



**IRAQ**

Basra - 47 Al Jazaer str.  
+964 781 410 1010

